Introduction

Mobile phone usage has increasingly become popular in Sri Lankan community. Therefore lots of innovations and developments have taken place in order to improve the performance and user friendliness of the Mobile phone. Our project is to take one such development, the mobile reloading machine to the next level with new features and improved performance.

We have come up with this project as a group since we think that this is a timely project since the available reloading machine is somewhat difficult to be used by someone with minimal technological knowledge. Our ideas were confirmed by the survey that we did. We found out that some people have issues with the following aspect of the machine.

* Price
* Security
* User friendliness
* Ability to be used by Differently abled people
* Reliability

After the survey we identified that the best way for us to go about this project and to achieve maximum success is to come up with a product that is mainly more cost effective and at the same time is a improved in performance, security and specially user friendliness.

The following report presents the results that we have come up during the survey we did around our residential areas.